

Minimum System Requirements for Optimal Learning Experiences

Minimum system requirements for Users (no Administration access):

- Internet Explorer 11+, EDGE, or the latest version of Google Chrome
- 1GH Pentium Processor
- 512MB Ram
- Screen resolution 1024x768

Minimum system requirements for LMS Administrators:

- Internet Explorer 11+, EDGE, or the latest version of Google Chrome
- 1GH Pentium Processor
- 1GB Ram
- Screen resolution 1024x768

The following optional configuration settings may also be necessary.

Set up Internet Explorer with the following settings:

Change Pop-up Blocker Settings in Internet Explorer as follows:

- 1. Launch Internet Explorer
- 2. Click Tools >> Pop-up Blocker >> Pop-up Blocker settings
- 3. Type the following: https://*.convergencetraining.com in the Address of website to allow field.
- 4. Click the Add button
- 5. Click the Close button

Add Convergence Training to Trusted Sites as follows:

- 1. Launch Internet Explorer
- 2. Click Tools >> Internet Options
- 3. Click the Security tab

- 4. Click the Sites button in the Trusted sites section
- 5. Type the following: https://*.convergencetraining.com in the Add this website to this zone field.
- 6. Click the Add button
- 7. Click the Close button
- 8. Click the OK button

Change Compatibility View settings as follows:

- 1. Launch Internet Explorer
- 2. Click Tools >> Compatibility View Settings
- 3. Uncheck the Display intranet sites in Compatibility View and the Use Microsoft compatibility lists checkboxes
- 4. Click the Close button