

Responding to Coworker Threat

Utilities



The Situation

A utilities worker was informed that a coworker had threatened to do them bodily harm. The worker feared for their safety, but did not want to call security because they were afraid of being overheard.

The Solution

The concerned worker submitted a tip through the LiveSafe Mobile App detailing what happened and asked what steps they should take to protect themselves.

The Result

LiveSafe enabled security officials to engage in two-way communications with the threatened worker and ultimately resolve the issue, preventing the worker from being harmed.

It is estimated that 25 percent of workplace violence goes unreported, according to the Occupational Safety and Health Organization (OSHA).