

Gannon University



The Customer

Gannon University is a private Catholic university located in Erie, Pennsylvania. Gannon has a total enrollment of nearly 4,500 students.



The Situation

As Gannon welcomed students back to campus and the fall semester began, the university focused on preventing and addressing community health concerns. During the first week of classes, several students experienced symptoms of illness and were unsure how to proceed. Another student was concerned because their roommate appeared sick but was not self-isolating.



The Solution

The students submitted tips through the LiveSafe Mobile App. LiveSafe enabled them to share their questions and confusion and ask for information and guidance, as well as access CDC and campus-specific COVID-19 resources and protocols.



The Result

Students were able to connect with university resources and understand how to proceed. This helped Gannon officials understand student concerns and take appropriate action to ensure campus health and safety was maintained.

“Without [the LiveSafe] app we would not be operational today.”

**- Jon Habursky, Assistant Director, Police and Safety
at Gannon University**