

# Fairfield University



## Fairfield UNIVERSITY



### The Customer

Fairfield University is a private Jesuit University located in Fairfield, Connecticut. Fairfield has a total enrollment of 5,000 undergraduate and graduate students.



### The Situation

Around 1:30 a.m. on a Friday night, an undergraduate Fairfield University student smelled natural gas in their residence hall. The student was concerned there might be a gas leak and wanted the situation to be investigated.



### The Solution

The student submitted a tip through the LiveSafe app, alerting university officials about the suspected gas leak and providing relevant information.



### The Result

Fairfield University officials received the tip and notified the gas company. The gas company quickly identified the source of the problem and resolved the issue. This prevented a potentially dangerous leak and maintained student health and safety.

**“We could not be happier with LiveSafe. One of the features that I really endorse with your product is the customization.”**

**- Todd Pelazza, Director of Public Safety at Fairfield University**