

Utility Company: Resources



The Client

This client is a publicly-traded utility company that provides electricity and gas to millions of customers on the West Coast of the United States.

The Situation

This utility client has thousands of employees working in offices and workers completing installments and repairs in the field each day. To ensure safe operations, they have developed comprehensive safety and security policies. This client wanted to ensure that employees had reliable access to these procedures and could easily access them in times of need.

The Solution

This utility company had previously deployed LiveSafe across its organization. To ensure that appropriate policies were readily available to its workforce, they customized the Resources section of the LiveSafe Mobile App to include organizational contact information, safety and health tailboards, remote work safety guidance, CDC health advice, and more.

The Result

With local, state, and organization-specific resources at employees' fingertips, this utility company ensured that its workforce is aware of relevant policies for routine operations and emergency response. This also enables policies to be seamlessly updated whenever needed.

Utility workers are 54% more likely than those in other industries to have daily worries about getting injured because of their job.

Source: [360training.com](https://www.360training.com)