

Protecting Healthcare Workers from Violent Patient

Healthcare



The Situation

A patient with a known history of violent behavior toward hospital employees arrived at the hospital to seek care.

The Solution

A hospital employee recognized the patient and submitted a tip through the LiveSafe app, contacting security and asking for assistance in case the patient became violent.

The Result

Security officials were stationed near where the patient was being treated, ready to intervene if necessary and prevent the patient from harming hospital employees.

Incidents of workplace violence are four times more common in healthcare settings than in private industry, according to the Occupational Safety and Health Administration.