

Managing Coronavirus Mental Health Concerns

Healthcare



The Situation

A hospital employee noticed that a coworker was experiencing significant stress as a result of the novel coronavirus and was having disruptive and upsetting outbursts in the workplace. The employee wanted to address the situation but didn't know what steps to take.



The Solution

The employee submitted a tip using the LiveSafe Mobile App explaining the situation and requesting that their coworker be assisted and provided with mental health resources.



The Result

The concerned employee's tip enabled the company to maintain a safe workplace and provide aid for a coworker in crisis. Management was also better informed about coronavirus-related fears within their organization.

"We estimate 25 to 40 percent of first responders and health care workers will experience PTSD as a result of COVID-19."

- Dr. Dennis S. Charney, Dean of the Icahn School of Medicine at Mount Sinai