

REAL ESTATE INVESTMENT TRUST



About the Real Estate Investment Trust (REIT)

This REIT is an S&P 400 real estate investment trust with a high-growth portfolio of approximately 11 million square feet of space including commercial office space, residential buildings, and some retail properties. This company has over 1,000 employees and an annual revenue of over \$600 million.

The Situation

The contract security officers utilize the LiveSafe Mobile Platform for tenant tip reporting and silent dispatch to officers at each property. Following the COVID-19 outbreak, many of the REIT's properties suddenly had a lower tenant population due to lockdowns and work from home policies, increasing the risk of break-ins, trespassing, and threatened officer safety. The company needed a strategy to maintain a high level of oversight and safety as their security protocols changed.

The Solution

Utilizing the LiveSafe application, security officers can proactively communicate with the Security Operations Center in real time to ensure appropriate oversight and minimize the number of incoming phone calls. Security officers also use SafeWalk to increase safety for patrolling officers.

The Result

Enhancing their usage of the LiveSafe Mobile App allowed the REIT to adapt their security model in response to decreased tenants. Utilizing LiveSafe for security communications and SafeWalk has increased officer safety and optimized usage of available resources to keep properties safe as threats change.

“LiveSafe has come in handy and been a core component of what we do in our Security Operations Center. Now it’s been a great tool for us in the COVID new normal.”

- REIT Director of Security

