

High Point University



The Customer

High Point University is a private liberal arts university located in High Point, North Carolina. High Point has a total enrollment of over 5,000 students.



The Situation

An undergraduate student confides in a friend, sharing that they are struggling with suicidal thoughts. The friend wants to provide appropriate support and to connect their friend to helpful resources.



The Solution

The friend submits a tip through the LiveSafe app, alerting university officials about the suicidal student and providing crucial information about the student's situation so they can be reached.



The Result

High Point University's campus response team mobilizes and provides the struggling student with the support and mental health resources that they need in order to prevent them from harming themselves.

“LiveSafe is the method that our campus is most comfortable [with] engaging our security department.”

- Gus Porter, Environmental Health, Safety and Preparedness Manager